

IMPORTANT UPDATE: WE'RE SWITCHING TO MICROSOFT TEAMS FOR TELEHEALTH



Beginning May 1st, 2025 we will no longer be using Thera-Link for telehealth appointments. Instead, we're transitioning to Microsoft Teams to provide a more reliable virtual care experience.

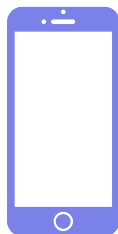


We Recommend Using a Computer

- For the best possible connection and care experience, we highly recommend using a desktop or laptop for your telehealth appointments.
- No app needed! Simply click the link we send you and join your session directly from your web browser.

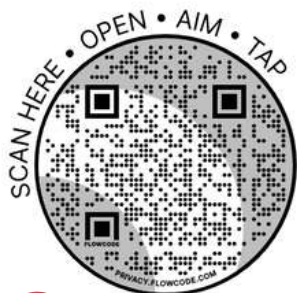
Using a Cell Phone or Tablet Instead?

We understand that sometimes a phone or tablet is the only option. If that's the case, you'll need to download the Microsoft Teams app ahead of your appointment.



How to Download the Teams App:

- Open your device's app store:
- • App Store (iPhone)
- • Google Play Store (Android)
- Search for Microsoft Teams.
- Tap Download (iPhone) or Install (Android).
- Once the app is installed follow the link we send you to join your session.



What to Expect

- You'll receive a Teams meeting link via email before your appointment.
- Click the link at your appointment time to join the session.
- If you're on a phone, make sure the Teams app is installed first.

Need help? We're here for you!
Call us at (570) 489-5561 option #2
or ask your provider for
assistance.